

2021 VALERO ALAMO BOWL FAN EXPERIENCE TEAM

DECEMBER 29, 2021

The Valero Alamo Bowl is looking for outgoing, social individuals to volunteer on game day, Wednesday, December 29, 2021. As a member of the Fan Experience Team, you will be equipped with a wealth of information about the game and the Alamodome to answer fan questions and enhance their visit.

BENEFITS

- Community service hours
- Resume building experience & industry knowledge
- Ability to watch Valero Alamo Bowl after your shift
- Game day apparel

QUALIFICATIONS

- Current high school senior or college student
- Strong communication skills
- Positive attitude
- Outgoing personality

RESPONSIBILITIES

- Interact with fans and provide them an unforgettable experience.
- Anticipate fans needs and offer assistance before having to be asked.
- Improve the fan experience whenever the opportunity presents itself.
- Work with other Fan Experience Team members.
- Provide excellent customer service.
- Log facility issues via the Alamodome Help text line.
- Pass out Valero Alamo Bowl swag and take photos for fans.
- Conduct on-site fan surveys using iPads.

HOW TO BE CONSIDERED

- Send your resume to Julie Baker bakerj@alamobowl.com.
- Must be able to attend one (1) training session at the Alamodome on Monday, December 20, 2021 from 5:00 pm – 7:00 pm.

HOURS/COMPENSATION

- This is a 100% in-person experience. Positions are unpaid.
- Fan Experience Team members are expected to work on game day, Wednesday, December 29 from 2:00 p.m. until the end of the first quarter.
- Select members will also work from the middle of the fourth quarter until approximately one hour after the game ends.